

MULGA BICYCLE TOURS

CODE OF CONDUCT



The following code outlines our requirements for guests' conduct on and off the road and is designed to make everyone's tour as enjoyable and relaxing as possible.

Any conduct that breaches this code could result in your removal from the Tour and Mulga Bicycle Tours will not be liable to refund the cost of the tour or any expenses this removal incurs.

LEGAL REQUIREMENTS

All guests are required to observe the law, including Public Health Directions, wherever we go, both on and off the bike. Failure to do so will result in removal from the tour.

Guests must follow and obey all traffic and road rules. This means you have the same responsibilities as drivers and must obey all traffic signals such as red lights, stop signs, give way signs, etc., just as you would driving a car.

GENERAL CONDUCT

Please behave on a Mulga tour much as you would when out to dinner: with respect and consideration for your fellow guests, as well as others around you.

- You must read, understand, and conform with the cycling safety instructions outlined in our Safety Guidelines.
- You must report any accidents, injuries, loss, or damage suffered during the tour before leaving the tour.
- Please represent cycling in a positive light. We require you to refrain from using bad language, spitting, snorting, and other anti-social behaviour when on a Mulga tour.
- You must behave with respect to other guests, tour operators, and accommodation and meal providers at all times. Discriminatory language or anti-social conduct will not be tolerated in any form.
- To keep the tour running on schedule we may ask you to bring your bike and luggage to the vehicles for packing at a specific time. Due to the limited packing space some items, particularly bikes, need to be packed into the trailer in a particular order to ensure they all fit without damaging each other. You must bring your bike and luggage to us at the requested time. If you are unable to do so it is important to let us know when we make the request.

- You must respect the tour operators' property and that of other guests and our accommodation and food providers. You are responsible for damage or loss you incur and are liable for replacement and repair costs.
- There will be plenty of food, wonderful wines and beers at our meals (drinks available at guests' expense). While on tour, you must drink alcohol responsibly to ensure yourself and other guests are not subjected to any harm associated with excessive alcohol consumption.
- If we consider that you are not drinking responsibly and may cause risk or harm to yourself and/or other persons, we may restrict your participation in the remainder of the tour.
- Underage consumption of alcohol is not tolerated in any scenario and may be referred to the police.
- The possession or consumption of illicit drugs is strictly prohibited and may be referred to the police.
- You must keep noise to a reasonable level between 10pm and 7am.
- You are not permitted to smoke within 25 metres of all Mulga Bicycle Tour vehicles, rest and meal stops.
- You must follow all requests made by land managers including all biosecurity requirements and ensure that you leave any sites, infrastructure, and gates as you found them.
- Littering is not tolerated at any time.
- We may be travelling through some quite remote country, but please remember that if nature calls, be discreet – consider other guests, road users, and the landowners whose property you may be tempted to put to use. We have planned comfort stops along the route so please check with us – it could well be the case that a luxurious toilet block is just minutes away.

Finally, please smile, relax, and enjoy yourself.